Blue Box Producer Registry Portal & Supply Reporting Guide

Add Carton for

Version 1.3 Updated April 2024





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Introduction

What is Blue Box supply data reporting?

Blue Box supply data is an annual report that producers with obligations under the <u>Blue Box</u> <u>Regulation</u> complete to report on the weight of Blue Box materials supplied into Ontario during the previous calendar year.

Submitting supply data determines a producer's <u>management requirements</u> for the following year.

This guide will help Blue Box producers understand what data they need to report and provide step-by-step instructions on how to submit their supply data through the Registry.

Further information about the Blue Box Regulation can be found on the <u>RPRA's website</u>.

If you have questions that are not answered in this guide, please contact the Compliance Team at <u>registry@rpra.ca</u> or call **647-496-0530** or **1-833-600-0530** (toll-free).

What data needs to be reported for the supply report?

If you are a producer of **Blue Box materials**, you are required to report:

- Confirmation if your revenue is above or below \$2 million.
- The weight of Blue Box materials supplied in the previous calendar year (e.g., for the supply report due in 2022, you are required to report 2021 weights).
- If applicable, the weight of Blue Box materials to be deducted.
- For newspaper producers, identify the percentage of newspaper supply counted towards the total Blue Box materials supplied.
- A list of the brands that make up the previous year's supply data.

For more information on allowable deductions under the Blue Box regulation, see our <u>FAQs</u>. For more information on obligated Blue Box materials, please see the compliance bulletin <u>'What Blue Box materials need to be reported?'</u>.

How to login to the Registry

The supply data report is completed online through RPRA's Registry.

You can access your Registry account here: registry.rpra.ca

Tips for logging into the Registry for the first time:

- If you don't have an account, click "Don't have an Account? Create a new Account".
- The Registry will not work with the Internet Explorer web browser. Google Chrome is the recommended web browser to use.

Tips for logging into an existing Registry account:

- If you already have an existing Registry account, you do not need to create a new one.
 - Simply login to your existing account, which will bring you to the homepage. Here you will see all of the programs you are enrolled in.
 - If you have forgotten your password, click "Forgot Password" on the login screen and follow the instructions provided.
 - Watch <u>this how-to video</u> for step-by-step instructions on how to login to an existing Registry account.

Registration

New Registrants - Creating an Account

- 1. Enter the information required on each page. Click **Next Step** to reach the next page.
- 2. Click the checkbox to agree to the Registry Terms of Use.
- 3. Once you reach the **Review** page, click **Create Account**.

Create Account	Create Account	Create Account
Business Address Individual Review	Business Address Individual Review	Business > Address > Individual > Review
Business number and name	Your profile and contact information	
If your business does not have a CRA Business Number, please contact us.		Business number and name Edit
CRA Business Number (BN)	Enter the name and contact information of the Registry's primary user for your business.	CRA Business Number (BN) 788572245
788572245	First Name Last Name	Legal Business Name Mining Incorporation
Legal Business Name	Charlie Davidson	Business Operating Name Mining Incorporation
Business Operating Name Copy Legal Name	Email (this will be your username)	
Mining Incorporation	A link will be sent to the email you provide to complete your account registration	Business address and phone number Edit
	miningincorporation@yopmail.com	
Next Step >	Confirm Email	Address 123 Queen ST W Toronto Ontario M3J 1K0 Canada
	miningincorporation@yopmail.com	
Cuesta Associat	Job Title	Main Phone Number 7782529052
Create Account	Producer	·
Business Address Individual Review	🛛 I have a Canadian Address 🔍	Your profile and contact information Edit
Business address and phone number	Street Copy Business Address	Name Charlie Davidson
My Business has a Canadian address 0	123 Queen ST W	Email miningincorporation@yopmail.com
Street	City Province	lob Title Producer
10 North Street	Toronto Ontario 🗘	Office Address 123 Queen ST W Toronto Ontario M3J 1K0
City Province	Postal Code Country	Canada
Peel Ontario 🗘	M3J 1K0 Canada	Business Phone Number 4165259052
Postal Code Country	Business Phone Number Phone Extension	Phone Extension
h6f4g6 Canada	4165259052	Mobile Phone Number 4165259052
Main Phone Number	Mobile Phone Number Same as Business Phone Number	
7652343456	4165259052	I agree to The Registry Terms of Use 🗗
< Previous Step Next Step >	< Previous Step Cancel Next Step >	< Previous Step Create Account

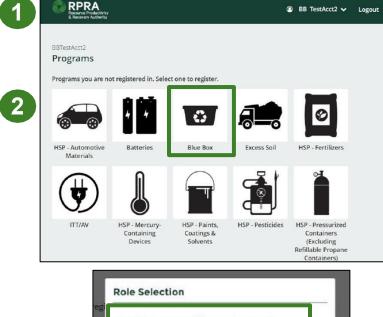
New Registrants - Creating an Account

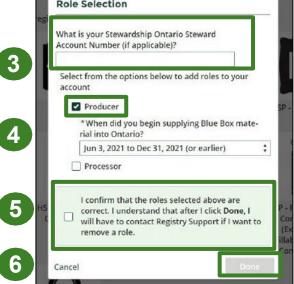
- 1. An email will be sent to the email address you entered with a link to activate the account and set up a password.
- Clicking on the link in the email will bring you to the Create Password page.
- 3. Create a password that fulfills the password requirements and click **Set Password.**

We'v	e sent you an email to activate your account	
\geq	Click on the link in the email sent to the following address to acti account. The link to activate your account will expire in 24 hours	
	processor@yopmail.com Didn't receive the email?	
reat	te Password	
Set yo Your J be con con	te Password bur password password must: at least 8 characters long ntain at least one upper case ntain at least one lower case ntain at least one number ntain at least one special character (e.g. !,\$,_,%)	
Set yo Your be coi coi coi	password password must: at least 8 characters long ntain at least one upper case ntain at least one lower case ntain at least one number	

How to enroll in the Blue Box program as a new registrant

- 1. After you login to the **Registry**, you will land on the **Programs** screen. This screen will show all programs available to register in.
- 2. Click Blue Box.
- 3. If applicable, enter your **Stewardship Ontario Steward Account Number**.
- 4. Select the **Producer** role and the year that you began supplying Blue Box materials
 - Selecting from this drop-down list will determine if you are required to report on previous years, in addition to the current year
- 5. Confirm the role you have selected is correct.
- 6. Click Done.





How to manage contacts on your Registry account

Only account admins can add new users or manage existing contacts in the Registry. This includes giving users access to information about the program (s) they are enrolled in (e.g., permissions to view and complete Reports)*. Learn more about the different <u>Registry account</u> roles.

To manage contacts in your Registry account, see the following steps or watch <u>'Managing Users in</u> <u>RPRA's Registry'</u>.

1. Once you are logged into your account, click on the drop-down arrow in the top right corner and select **Manage Users** as shown below.

		Anna Litchi V Logout My Profile
Lychee Inc. Blue Box Homepage	Registration #:00010722	Change Password
2.00 200	Blue Box Switch Programs	My Business Profile
An asterisk (*) indicates that you have incomplete items to address in the tab.		Manage Users
Producer * PRO Status Add Roles		

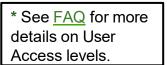
* Account Admins are usually the individual who will oversee the producer's reporting obligations.

How to manage contacts on your Registry account cont.

1. Click **Add New User** to add an additional user to your account.

< Back to Dashboard	d				
Manage User	'S				
Blue Box Primary Us	ser: Anna Litchi				1
User ▲	Email	Program	Last Login	Action	
No Results					
				Add New User]6

- 2. Enter the user's email address in the Search for User window.
- 3. Complete the rest of the user profile and click the **User Access Level** you wish for them to have*.
- 4. Click the checkbox to confirm that the individual is authorized to create/modify data.
- 5. Click Save.



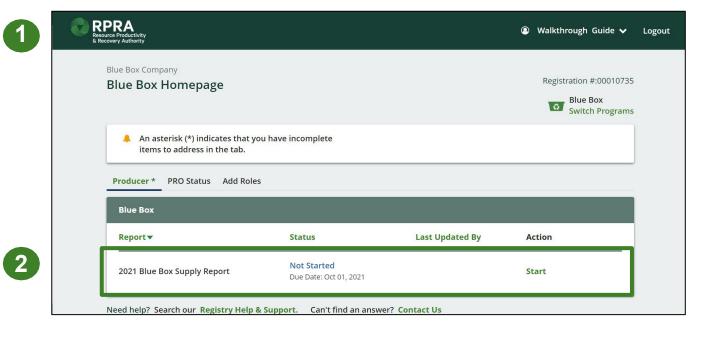
Search for User	
To get started, enter the user's er	nail
Email	
accounts@fruitpro.com	
Cancel	Continue
Email	Last Login
Manage Users	
Email accounts@fruitpro.com	
First Name	Last Name
Sonja	Smith
Job Title	
AP Manager	
Business Phone Number	Phone Extension
5196234785	
Mobile Phone Number	
5196234785	Same as Business Phone Number
Program	User Access Level 🕕
	User Access Level User Access Level Secondary
Blue Box	♀ O Primary

Supply Reporting



Supply report Starting your report

- 1. On the **Blue Box homepage**, you will be able to see all reports that require action
- 2. Under Action, click **start** on the earliest required supply report
 - Reports must be completed in chronological order. If you select the current year (e.g., 2022) and have an overdue report for 2021, you will get an error message
- 3. A window about submitting false or misleading information will then pop up. Click **Proceed**





Supply report Revenue Check

1. Respond to the question, "Was your gross annual revenue generated from products and services in Ontario less than \$2.0M for the previous calendar year?" using the drop-down*.

a) If your answer is "Yes," you are not obligated to report your supply for the previous calendar year. Click **Save & Next** to continue to the **Submission** page.

	1	

021 Blue Box Supply Repor iter your data and click Save & Next to m evious to return to the previous reporting illection system requirements and minim infirming payment.	nove to the n g screen. You	will be able to	view your
Revenue Check Supply Data De	eductions	> Brand Supply	Confirm and F
Revenue Check			
Was your gross annual revenue gene from products and services in Ontar less than \$2.0M for the previous cale year?	rio	•	
You are not required to report this yea demonstrate that your gross Ontario a paper or electronic format that can be period of five years from the date of cr	annual reven e examined o	nue is less than or accessed in C	\$2.0M in a ontario for a
request by the Authority.			

b) If your answer is "No," click **Save & Next** to continue to the next page, **Supply Data.** *See the FAQs at the end of the guide if you need help determining if you are revenue exempt this year.

Blue Box Company 2021 Blue Box Supply Report Enter your data and click Save & Next to move to the next reporting screen. Click Previous to return to the previous reporting screen. You will be able to view your collection system requirements and minimal management requirements before confirming payment.
Revenue Check Supply Data Deductions Brand Supply Confirm and Pay
Annual Revenue Exemption
Was your gross annual revenue generated from products and services in Ontario less than \$2.0M for the previous calendar year?
Press Save & Next to continue to Supply Data Save & Next

Supply report Entering your supply data

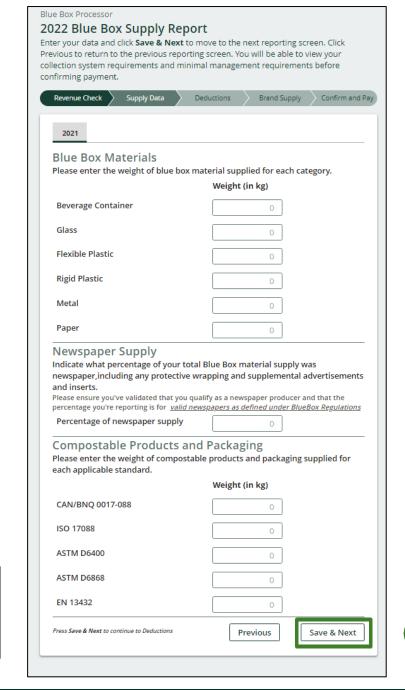
1. On the **Blue Box Supply** Report screen, enter your supply data (in kg).

If you are a producer of newspapers, include the supply data by material category, i.e., newspaper and inserts under the Paper material category, and protective wrapping under the Flexible Plastic material category.

- 2. If you are a producer of newspapers, enter the percentage of your Blue Box material supply that was newspaper including any protective wrapping and supplemental advertisements and inserts*.
- 3. If applicable, enter the weight of compostable products and packaging supplied for each applicable standard.
- 4. Click Save & Next.

*For further certainty, inserts are any papers, circulars, etc. placed within the folds of a newspaper, regardless of material composition. See <u>FAQ</u>.

2



Supply report Deductions

1. Identify which type of deduction(s) you are using.

For information on what deductions are available to producers, see our <u>Blue Box deductions FAQs</u>.

If you are not using a deduction, check **No deduction**.

2. Click Save & Next to proceed.

Previous to return to the previous i	lext to move to the next reporting screen. Click reporting screen. You will be able to view your d minimal management requirements before
Revenue Check Supply Data	Deductions Brand Supply Confirm and Pay
Supply Deductions	
Identify which type of deduc For support on reporting dec	ction(s) you are using. ductions correctly , see RPRA's Blue Box FAQs.
 ✓ No Deduction Installation Deduction Ineligible Source - SO 2021 Ineligible Source - Study/M 	
Enter the weight of the mate	erial to be deducted
	Weight (in kg)
Glass	0
Glass Flexible Plastic	0
Flexible Plastic	0
Flexible Plastic Rigid Plastic	

Supply report Deductions

- 1. If you are using a deduction:
 - Ensure that you are only entering weights of allowable deductions, as listed on the **Supply Deductions** screen.
 - If you enter a deduction weight that is higher than the supply weight entered on the previous screen, you will encounter an error.

2. Upload supporting documentation for the deduction type and calculation.

3. Click Save & Next.

Revenue Check	Supply Data	Deductio	ons	Brand Supp	oly Confirm a
Supply Dec	luctions				
	type of deducti reporting dedu				Blue Box FAQs.
<u> </u>				6	
Enter the weig	tht of the materi	ial to be de	ducted		
Glass		We	ight (in k	ig) 1000	
Flexible Plastic				1000	
Rigid Plastic				1000	
Metal				þ	
Paper				1500	
	ction Support Do		for your d	duction two	e and calculation
	able supporting up	concertor	lor your a	caucion typ	

Supply report Brand List

1. If this is your first time reporting a list of brands in the Registry, click **Download Brand Supply List** to download a blank template.

If you have submitted a brand supply list previously, click **Download Last Year Brand Supply** to review and update/verify the information that was submitted last year.

2. Review the information in the pop-up and click **Confirm**.

Download Last Year Brand Supply

It is your responsibility to review and upload a brand supply list every year to ensure the list contains all brands your company included in your supply report regardless of why you are the producer for them (e.g., brand holder, importer or retailer). If your company only supplies one brand, you may upload an unrevised version of your brand supply list.

A Testing Company

2023 Blue Box Supply Report

Enter your data and click **Save & Next** to move to the next reporting screen. Click Previous to return to the previous reporting screen. You will be able to view your collection system requirements and minimal management requirements before confirming payment.



Upload List of Brands Supplied

Provide a list of all brands you included in your supply regardless of why you are the producer for them (e.g., importer or brand holder).

Please ensure the list of brand meets the following requirements:

- Save the list of brands as an Excel CSV file. The file must be encoded as UTF-8.
- Using Column A only, list each brand in a separate line, resulting in one brand name per row. Do not enter data in any other columns.
- There are no headers present in the file (only the names of supplied brands).
- Brand names only include these characters: alphanumeric, space, hyphen, periods and parentheses.
- Brand names do not include special characters like quotes (double or single), brackets and semicolons.
- File size is less than or equal to 5 MB.

Upload Brand Supply List

1

(2)

Confirm

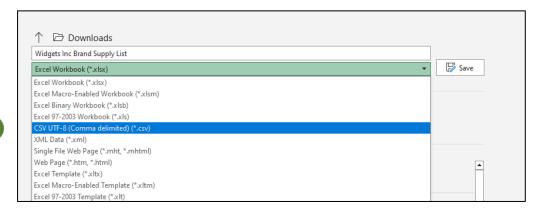
📥 Download Last Year Brand Supply		
		Upload
Click Save & Next to view the Report Summary and complete your report.	Previous	

Supply report Brand List

- Once you have completed, reviewed or updated your brand supply list, ensure that the document meets the requirements outlined on the Upload List of Brands Supplied screen.
- 2. Save your Excel file as CSV UTF-8. No other extensions can be uploaded.
- 3. Click the **Upload** button to select and upload the file.

4. Click Save & Next.

2



A Testing Company

2023 Blue Box Supply Report

Enter your data and click **Save & Next** to move to the next reporting screen. Click Previous to return to the previous reporting screen. You will be able to view your collection system requirements and minimal management requirements before confirming payment.



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- Brand names do not include special characters like quotes (double or single), brackets and semicolons.
- File size is less than or equal to 5 MB.

Upload Brand Supply List

📥 Download Last Year Brand Supply



Supply report Executive Attestation Form

- 1. If this is your first data submission to RPRA through the Registry portal, click **Download blank Executive Attestation form** to download a blank version of the form.
- 2. Have the appropriate executive complete the form. They must have authority to bind the corporation.
- 3. Once you have saved the completed version of the form to your computer, click the **Upload** button. Navigate to your saved form and upload.

Note: The executive attestation form is only required for the first submission of data to RPRA within the portal.

aTestAcct2 021 Blue Box Supp	ly Report	Report Status In Progress
Report Summary		Submit Report
0 Kilograms Beve 0 Kilograms Glass 0 Kilograms Flexi 0 Kilograms Rigid 0 Kilograms Meta 0 Kilograms Pape Your minimum managemen	ble Plastic Plastic I	Upload Executive Attestation Upload Download blank Executive Attestation form Registry Fee Payment \$75.00 Select Payment Method
✓ 2020		
Blue Box Materials	i Weight (in kg)	
Beverage Container	1	
Glass	1	

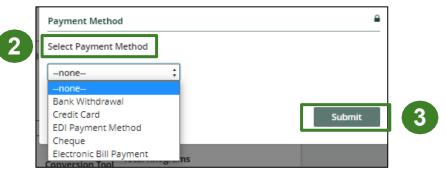
Supply report Confirm and Pay

Before submitting the report, you will need to select your payment method and submit payment for the **Registry Fee**. This amount is calculated in the system based on your reported supply data.

- 1. Once you have uploaded your Executive Attestation form, the **Select Payment Method** button will become clickable.
- 2. Click **Select Payment Method**. Choose your desired payment method from the drop-down menu, fill in any required payment details*.
- 3. Click Submit.

* If a secondary user is reporting supply data on your behalf (a PRO) please ensure they are aware of your payment process. Payment method <u>cannot</u> be changed once the supply report is submitted.





Supply report Downloading your Report

Once your report has been successfully submitted, you will return to the **Blue Box Homepage**.

1. To download a PDF of your report, including your invoice, click the **Download** button.

ining Incorporation Iue Box Homepage			Registration #:00010806
An asterisk (*) indicates that yo items to address in the tab.	u have incomplete		
Producer * PRO Status Add Roles			
Blue Box			
Report •	Status	Last Updated By	Action
2022 Blue Box Supply Report	Not Started Due Date: Oct 31, 2022		Start
2021 Blue Box Supply Report	Submitted Sept 07, 2022 12:36 p.m.	Charlie Davidson	View Download
Has your business contracted one o If so, click Yes to identify them, thei make a selection once you know wh	r responsibilities, and provide th	em access to report perform	
No My business will not b	e contracting with any PROs.		
Yes My business has contr	acted one or more PROs.		

Registry Fees 1.00 CAD \$ 3,573 Total CAD \$ 3,573 Terms: due on receipt CAD \$ 3,573 Your minimum management requirements for 2022 are: 0 0 Kilograms Beverage Container 0 Kilograms Glass 0 Kilograms Flexible Plastic 0 Kilograms Rigid Plastic 0 Kilograms Metal	RPRA Resource Productivity & Recovery Authority			4711 Yonge Street, Suite 4 Toronto, Onta Canada, M2N 6 GST/HST #: 8604765
Invoice Number: 000006086 Invoice Datails Report: 2021 Blue Box Supply Invoice Date: 9/7/2022 Invoice Status: Initiated Total: CAD \$3,579.60 Registration 00010806 Payment Method: Cheque Billing Information Charlie Davidson 123 Oueen ST W Toronto, Ontario Line Items Item Cuantity PP Registry Fees 1.00 CAD \$3,579 Total CAD \$3,579 Total CAD \$3,579 Total CAD \$3,579 Terms: due on receipt Your minimum management requirements for 2022 are: 0 Kilograms Glass 0 Kilograms Flexible Plastic 0 Kilograms Rigid Plastic 0 Kilograms Metal This document was generated on: Page 1	2021 Blue Box Sup	ply Report		
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Number: 00010806 Method: Cheque Billing Information	Invoice Status:	Initiated	Total:	CAD \$3,579.60
Charlie Davidson Mining incorporation 4165259052 miningincorporation@yopmail.com Line Items Item Quantity PP Registry Fees 1.00 CAD \$ 3,579 Total CAD \$ 3,579 Total CAD \$ 3,579 Total CAD \$ 3,579 Your minimum management requirements for 2022 are: 0 Kilograms Glass 0 Kilograms Flexible Plastic 0 Kilograms Rigid Plastic 0 Kilograms Metal This document was generated on: Page 1 Sep 07, 2022 12:38 PM		00010806		Cheque
Mining incorporation 123 Queen S1 W 4165259052 Toronto, Charlie Mining incorporation@yopmail.com Line Items Tem Quantity PP Registry Fees 1.00 CAD \$ 3,575 Total CAD \$ 3,575 O Kilograms Beverage Container 0 Kilograms Glass 0 Kilograms Flexible Plastic 0 Kilograms Rigid Plastic 0 Kilograms Metal This document was generated on: Page 1	Billing Information			
Inining incorporation gyopmail.com Line items Item Quantity PP Registry Fees 1.00 CAD \$3,575 Total CAD \$3,575 Total CAD \$3,575 Total CAD \$3,575 Total CAD \$3,579 Terms: due on receipt Your minimum management requirements for 2022 are: 0 Kilograms Beverage Container 0 Kilograms Glass 0 Kilograms Flexible Plastic 0 Kilograms Rigid Plastic 0 Kilograms Metal This document was generated on: Page 1 Sep 07, 2022 12:36 PM	Mining Incorporation 4165259052		1	oronto, Ontario
Registry Fees 1.00 CAD \$ 3,573 Total CAD \$ 3,573 Terms: due on receipt Your minimum management requirements for 2022 are: 0 Kilograms Beverage Container 0 Kilograms Flexible Plastic 0 Kilograms Rigid Plastic 0 Kilograms Metal This document was generated on: Page 1 Sep 07, 2022 12:36 PM Page 1		wyopmail.com		
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This document was generated on: Page 1 Sep 07, 2022 12:36 PM				
Sep 07, 2022 12:36 PM	0 Kilograms	M	etal	
By miningincorporation@yopmail.com		PM		Page 1 of

Supply report Minimum Management Requirements

IMPORTANT: Starting in 2022, a producer's **minimum management requirement** will be calculated using the supply data provided. There were no minimum management requirements in 2021. The requirements are included in your invoice and can be seen at any time by reviewing your supply data report in the portal.

021 Blue Box	Supply Repor	Report Status In Progress
Report Summary		Submit Report
0 Kilograms 0 Kilograms 0 Kilograms 0 Kilograms 0 Kilograms 0 Kilograms Your minimum mar	nagement requirem Beverage Contain Glass Flexible Plastic Rigid Plastic Metal Paper agement requireme tion 40 of the Blue I	File has been successfully uploaded Executive Attestation @ Executive Attestation Form (1).pdf Remove Replace
✓ 2020		Registry Fee Payment © \$75.00
Blue Box Ma	erials Weig kg)	Select Payment Method
Beverage Contain	er 1	
Glass	1	
Flexible Plastic		

RPRA Resource Productivity & Recovery Authority			Toronto, Onta Canada, M2N 6 GST/HST #: 8604765	
2021 Blue Box Su	pply Report			
Supply report sul	omitted and received by	RPRA on Sep 7, 2022.		
Invoice Details				
Report:	2021 Blue Box Supply Report	Invoice Date:	9/7/2022	
Invoice Status:	Initiated	Total:	CAD \$3,579.60	
Registration Number:	00010806	Payment Method:	Cheque	
Billing Informatio	n			
Charlie Davidson Mining Incorporation 4165259052 miningincorporation@yopmail.com		То	123 Queen ST W Toronto, Ontario Canada, M3J 1K0	
Line Items				
Item		Quantity	Price	
Registry Fees		1.00	CAD \$ 3,579.6	
Total			CAD \$ 3,579.60	
Terms: due on rec	eipt			
Your minimum m	anagement requirement	s for 2022 are:		
	Boyo	rage Container		
0 Kilograms				
0 Kilograms	Glass	3		
	Glass			

A producer's management requirement is how much Blue Box material they must recover each year, which is calculated based on what they supplied into Ontario the previous calendar year and the resource recovery percentage as set in the regulation.

How to Select and Manage a PRO



Managing a PRO Reporting responsibility selection

IMPORTANT: If you have chosen to work with a PRO you <u>must</u> report it in the Registry as soon as possible. If you have not yet chosen a PRO at the time of reporting, you <u>must</u> log back into the Registry and assign your PRO once you have made a decision.

In 2024, producers must indicate in their registry account that their PRO **reports in full** performance reporting. *

- 1. If you will not be contracting with any PRO, click the **No** button.
- 2. If you are contracting with one or more PROs to act on your behalf, click the **Yes** button.

Blue Box Homepage			Registration #:00010 Blue Box Switch Progr
An asterisk (*) indicates tha incomplete items to addres			
Producer * Processor PRO S	tatus Add Roles		
Blue Box			
Report •	Status	Last Updated By	Action
2023 Blue Box Supply Report	Not Started Due Date: Oct 31, 2023		Start
2022 Blue Box Supply Report	Submitted Jun 23. 2022 02:24 p.m.	BB TestAcct2	View Download
2021 Blue Box Supply Report	Submitted Jun 23, 2022 02:15 p.m.	BB TestAcct2	View Download
Has your business contracted o	one or more Producer Resp	onsibility Organization	s (PROs) to act on your
behalf?			o report performance

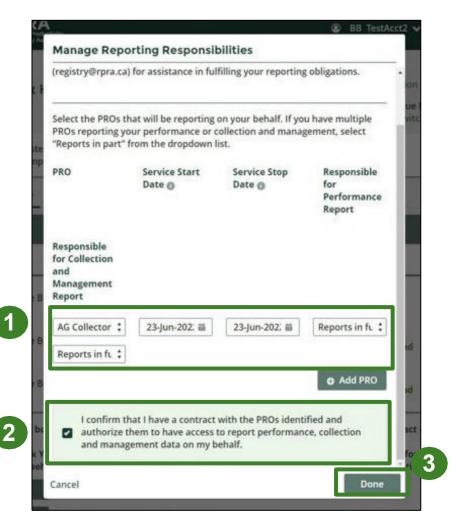
*If you want a PRO to report your supply data on your behalf, please see slide 11 to add them as a secondary user.

Managing a PRO Reporting responsibility selection

If you are contracting with one or more PROs to act on your behalf, and have clicked the **Yes** button, you will be taken to another screen to Manage Reporting Responsibilities.

- Select the PRO that will be reporting on your behalf from the drop-down menu. Enter the Service Start Date and Service Stop Date. Select Reports in part or Reports in full from the drop-down menu for the applicable report. If you have multiple PROs reporting your performance or collection and management, select Reports in part.
- 2. Click the checkbox to confirm that you have a contract with the PROs identified and that you authorize them to have access to report performance, collection and management data on your behalf.
- 3. Click Done.

The PRO will now be listed as active on your Blue Box Homepage.



How to add a PRO to report supply data on a producer's behalf

2

A producer may have an agreement with a PRO to report their supply data on their behalf. To add a PRO as a secondary user, follow the same steps as slides 11-12 using the information below:

- 1. Use the unique email address provided to you by your PRO.
- 2. Ensure that you designate the PRO as a **Secondary User.**
- 3. Click the checkbox to confirm that the individual is authorized to create/modify data.
- 4. Click Save.

Email accounts@fruitpro.com	
First Name Sonja	Last Name Smith
Job Title	
Business Phone Number 5196234785	Phone Extension
Mobile Phone Number 5196234785	
Program Blue Box	User Access Level User Access Level Content of the secondary Content of the secondary
Add Another Program	
I hereby authorize this	user to create/modify data.

FAQs

Frequently Asked Questions - Registration

- 1. I registered and reported last year but I didn't receive an email prompting me to login to the portal. What do I do?
 - The Registry portal will automatically send the initial email to the person listed as the primary contact on your company's 2021 manual registration form. If the primary contact has changed, please reach out to <u>registry@rpra.ca</u> to update the contact information for your account.
- 2. What is the difference between an account admin, a primary and a secondary user in the Registry portal?
 - Account admins have access to all information within a registrant's account. They can create
 and assign primary and secondary users access to the account, edit and submit reports and
 pay fees. They are the only ones who can manage PROs. Account admins can view all
 activities users undertake. They will also be the recipient of emails from the Registry portal.
 - Primary users can only assign secondary users access to the account, edit and submit reports and pay fees.
 - Secondary users can only edit and submit reports and pay fees.

Frequently Asked Questions – Supply Data Reporting

1. What materials should I report?

• Please see the compliance bulletin 'What Blue Box materials need to be reported?'

2. What deductions are available to producers?

• Please see the <u>Blue Box deduction FAQs</u>.

3. What is a brand supply list?

• A brand supply list is a list of brands of obligated products that a producer supplies to consumers in Ontario. A producer must provide a brand supply list that makes up their supply data annually to RPRA.

4. If I already reported my supply data to Stewardship Ontario, do I have to report again to RPRA?

- Yes, producers are legally required to register and report to RPRA. Additionally, there are some differences between what materials were reported to Stewardship Ontario and what must now be reported to RPRA. Differences include:
 - Newly obligated materials
 - Brand holder in Canada (rather than Ontario)
 - Producer must report total supply, and then report any weight to be deducted separately
 - Deductions for producer supply differs from Stewardship Ontario reporting.

Frequently Asked Questions – Supply Data Reporting

- 1. I am a registered charity or a municipality. How do I determine what my revenue is as a producer?
 - Please see the revenue considerations for registered charities and municipalities <u>FAQs</u>.
- 2. Where can I learn more about my minimum management requirements?
 - You can read more about producer's obligations for material management on our <u>Blue Box</u> <u>producer page</u>.
- 3. How do I register and report if I am a producer of newspapers?
 - Newspaper producers must register and annually report the amount of Blue Box materials they supply. Similar to other producers, they must report their supply data in the Registry and in addition, indicate what percentage of their total supply is comprised of newspapers.

4. What do I do if I misreported my supply data?

• Please see this <u>FAQ</u> for the process to inform RPRA of the error.

Frequently Asked Questions – Managing a PRO

- 1. Why can't I add my PRO for supply data reporting under Manage a PRO?
 - The Registry portals currently support PROs providing performance reporting on behalf of producers under "Managing a PRO".
 - To accommodate the request for Blue Box PROs to provide supply data reporting on behalf of producers, the Blue Box portal will allow producers to assign PROs as secondary users using a unique email address as provided by the PROs.

2. How do I and/or my PRO(s) report my performance?

- Producers with management requirements (or a PRO on their behalf) must report on their performance and management activities.
- The performance report will be submitted by a PRO on behalf of their producer clients. However, it remains the producer's responsibility to ensure their report is submitted by the deadline.
- To ensure that your report is submitted on time, you must indicate that your PRO reports in full on your behalf in your registry account. See slide 27 for instructions.