

Are you passionate about protecting the environment? Do you go out of your way to reduce, reuse, and recycle? Do you envision a waste-free future?

If you answered yes to those questions, then we'd like to hear from you.

We are the [Resource Productivity and Recovery Authority \(RPRA\)](#), Ontario's circular economy regulator.

Our vision is a circular economy today for a waste-free tomorrow. Our mission is to support compliance with individual producer responsibility through education and enforcement to foster Ontario's circular economy, spur innovation, and protect the environment.

We are looking for a talented and committed individual to join us as a **Salesforce Developer** to support the government's efforts to protect the environment and advance a new economy in which all waste is reused, recycled, and reintegrated.

## **SALESFORCE DEVELOPER**

RPRA is seeking an experienced and collaborative professional to join the organization as a Salesforce Developer. As a Salesforce Developer, you will work in an agile development environment as part of a team (in-house and outsourced) to implement and customize our Salesforce system.

### **Practically speaking, you will:**

- Work as a member of the team at every stage of software development life cycle – solution design, development, unit testing, system testing, test automation, documentation, training and deployment
- Able to research and learn new methodologies and technologies and bring knowledge to the team
- Provide input and influence discussions around best practices and new technologies, helping us to develop an effective basis for future developments
- Define and understand requirements relating to Salesforce capabilities
- Design and develop solutions with multiple components of the Salesforce Platform (including Service Cloud, Marketing Cloud and Experience Cloud)
- Design, develop, test, release, and maintain complex workflow rules, validation rules, formulas, custom workflow, process builder, page layouts, custom fields/objects, and other Salesforce customizations.
- Create screen mock-ups using tools like Figma based on business requirements.
- Write clear and concise technical solution approach documentation in JIRA and Confluence
- Perform coding and development in salesforce using compliance security measures which include but limited to application and data security as defined under salesforce guidelines

- Responsible for delivery of custom developments and ensure that the code developed is technically sound and scalable
- Responsible for delivery of Data Migration from different sources into Salesforce
- Responsible for delivery of integrating Salesforce with Dell Boomi, SAP, External API, Twilio, Chargent, Amazon Connect and Mobile App
- Responsible to work with business to seek approval on requirements, User Acceptance Test
- Responsible for implementing approved changes into Salesforce production environment getting all necessary approvals from business stakeholders

#### **Other**

- Other duties as assigned

### **Qualifications**

#### **Education**

- College diploma or University degree in Computer Science or related field Experience

#### **Experience**

- Experience with Microsoft Fabric, Power BI, and Amazon Connect an asset
- 5-7 years of Salesforce development experience using apex, Visual Force, triggers, batch apex and Salesforce APIs
- Experience integrating Salesforce with other applications using APIs from the AppExchange (such as Amazon Connect connector)
- Experience working with DevOps tools like Jira, Confluence, Bitbucket and Jenkins

#### **Other Knowledge, Skills, Abilities or Certifications**

- Salesforce Development Certifications
- Experience working with Salesforce in an AWS environment.
- Experience working with Salesforce integrations with Dell Boomi and Twilio
- Working within a cross-functional team in an agile environment.
- Salesforce administration
- Exceptional written and verbal communication and presentation skills
- Organizational skills with the ability to prioritize, multitask, and thrive in a fast-paced environment with multiple priorities and deadlines
- Demonstrated project management experience
- A team player with exemplary oral and written communication and problem-solving skills

### **Working with the Resource Productivity and Recovery Authority**

This is a 3-month contract role working Monday-Friday from 9:00am-5:00pm, with flexibility as needed.

We have a hybrid work arrangement and support flexible work schedules. **Remote work is expected to be completed from a location within Ontario.** We are conveniently located in North York on the Yonge subway line at Sheppard Avenue.

You will be a part of a collaborative team doing ground-breaking and meaningful work with a critical environmental and economic mission.

RPRA is committed to maintaining a professional and respectful work environment. RPRA prioritizes the safety and well-being of its employees. Harassment or disrespectful behaviour of any kind by any individual towards our employees will not be tolerated.

We strive to build a team that reflects the diversity of the community we work in and encourage applications from traditionally underrepresented groups such as women, visible minorities, Indigenous peoples, people identifying as LGBTQ2SI, veterans, and people with disabilities.

RPRA welcomes and encourages applications from people with disabilities. Accommodations are available on request for candidates taking part in all aspects of the selection process.

**Min: \$90,828 – Mid: 113,535 annual salary range**

**How to Apply:**

All applicants and referrals: submit your resume to HR with the job title in the subject heading via [careers@rpra.ca](mailto:careers@rpra.ca)